

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Clifford A. Harrison)	
Serial No.:	08/919,450)	Examiner: Nguyen, C.
Filed:	08/28/1997)	Group Art Unit: 2764
Title:	SYSTEM AND METHOD FOR)	Docket No.: 10547.15US1
	COMPUTER-AIDED)	
	TECHNICIAN DISPATCH AND)	
	COMMUNICATION)	

TRANSMITTAL**FAX RECEIVED****Via Fax No. (703) 308-6916****NOV 04 2002****Assistant Commissioner for Patents
Washington, D.C. 20231****PETITIONS OFFICE****Attention: John Gillon****Dear Sir:**

Pursuant to our phone conversation of Friday, November 1, 2002, regarding the above-identified patent application, enclosed are the following documents:

- Copy of CPA transmittal dated October 5, 1999.
- Copy of Express Mail Label No. EG886825446US.
- Copy of postcard for CPA transmittal stamped by the USPTO with the date of October 5, 1999.
- Copy of Petition to Withdraw Holding of Abandonment dated January 25, 2001.

Certificate of Transmission: The undersigned hereby certifies that this document and its enclosures are being transmitted via fax number (703) 308-6916 to the U.S. Patent and Trademark Office, Attention: John Gillon on this 4th day of November, 2002.

By: Michelle Cook

Name: Michelle Cook

USSN 08/919,450

- Terminal Disclaimer
- Fee Transmittal

Please note that we are holding the Information Disclosure Statement that was also filed on January 25, 2001. This Information Disclosure Statement will be refiled, if necessary, when a favorable decision on the Petition is granted.

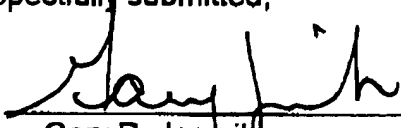
We thank you for giving this matter your attention.

The Commissioner is hereby authorized to charge any fee deficiency or credit overpayment to deposit account number 011,156.

Respectfully submitted,

Date: November 4, 2002

By:



Gary R. Jarsik
Registration No. 35,906
ALTHEIMER & GRAY
10 S. Wacker Drive/Suite 4000
Chicago, Illinois 60606
(312) 715-4000

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Attny. Docket No. 22089346-872706

BOX CPA

Assistant Commissioner for Patents
Washington, D.C. 20231

NOV 04 2002

PETITIONS OFFICE

Sir:

Transmitted herewith is a request for a continuation continued prosecution application (CPA) of prior application no. 08/919,450 filed on August 28, 1997 of Inventor(s) Clifford A. Harrison

Entitled SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND TRACKING

- ☐ A Preliminary Amendment is enclosed.
- ☐ This application is filed by fewer than all of the inventors named in the prior application, 37 CFR 1.53(d)(4).
- ☐ Please delete the following inventor(s) named in the prior non-provisional application
- ☐ The inventor(s) to be deleted are set forth on a separate sheet attached hereto.

The filing fee has been calculated as shown below:

	(Col. 1)	(Col. 2)		SMALL	ENTITY		OTHER THAN A SMALL ENTITY	
FOR:	NO. FILED	NO. EXTRA		RATE	FEE		RATE	FEE
BASIC FEE					\$380	OR		\$760
TOTAL CLAIMS	15 - 20 =	*		x 9	\$	OR	x 18	\$
INDEP CLAIMS	2 - 3 =	*		x 39	\$	OR	x 78	\$
: MULTIPLE DEPENDENT CLAIM PRESENTED				x 130	\$	OR	x 260	\$
* If the difference in Col. 1 is less than zero, enter "0" in Col. 2				TOTAL	\$	OR	TOTAL	\$760

☒ Please charge Deposit Account No.02-0393 in the amount of \$760.00 to cover the filing fee. The Commissioner is also hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 02-0393. A duplicate copy of this sheet is enclosed.

- ☒ Any additional filing fees required under 37 C.F.R. § 1.16.
- ☒ Any patent application processing fees under 37 C.F.R. § 1.17.
- ☐ A check to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to Deposit Account No.02-0393. A duplicate copy of this sheet is enclosed.
- ☒ Any patent application processing fees under 37 C.F.R. § 1.17.

The issue fee set in 37 C.F.R. § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 C.F.R. § 1.311(b).

- ☒ Any filing fees under 37 C.F.R. § 1.16 for presentation of extra claims.

Date: October 5, 1999

EXPRESS MAIL NO. EG 886825446US
Date of Deposit: October 5, 1999

Respectfully Submitted,

Victor DeVito
Victor DeVito (Reg. No. 36,325)
BAKER & MCKENZIE
805 THIRD AVENUE
NEW YORK, N.Y. 10022
(212) 751-5700

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PATENTS

22089346-

To: Commissioner of Patents & Trademarks

Atty. Docket No. 872706

Serial/Patent No. 08/919,450

Date Mailed 10/5/99

File Date 8/28/97

Attorney VDV

Inventor: Clifford A. Harrison

Title: SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN
DISPATCH AND TRACKING

The U.S. Patent & Trademark Office stamp herein acknowledges receipt of the following:

☒ ^{CPA} Application (Utility ☐ or Design ☐) Total Pages ☐ Sheets of Drawings ☐☐ Declaration and Power☐ Transmittal Letter☐ Small Entity Form☐ Assignment☐ Response to Office Action☐ Request for Extension of Time☐ Petition☐ Response to Missing Parts☐ Amendment☐ IDS & Citation in Application Form☐ Certified Copy of Priority Document☐ Issue Fee Transmittal Form(s)☐ Check(s) \$ ☐☒ Other: Request for continued prosecution application

Express Mail No. EG886825446US



[22089346-872706]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : CLIFFORD A. HARRISON
U.S. Serial No. : 08/919,450
Filing Date : August 28, 1997
For : SYSTEM AND METHOD FOR COMPUTER AIDED
TECHNICIAN DISPATCH AND COMMUNICATION
Examiner : Nguyen, C.
Group Art Unit : 2764

Office of Petitions
Assistant Commissioner
for Patents
Washington, D.C. 20231
Box DAC

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PETITIONS OFFICE

TRANSMITTAL

Transmitted herewith for filing in the above-identified application are:

- An Information Disclosure Statement;
- PTO form 1449;
- A Petition to withdraw holding of abandonment based on failure to receive office action;
- A Certificate of First Class Mailing and
- A Return Postcard.

No fee is deemed necessary with the filing of these documents. If a fee is deemed necessary, we authorize the Commissioner of Patents and Trademarks to charge Deposit Account No.: 02-0393.


Dated: January 25, 2001
New York, New York

Respectfully submitted,



Harry K. Ahn, Reg. No. 40,243
Baker & McKenzie
Intellectual Property Group
805 Third Avenue, 29th Floor
New York, New York 10022
(212) 751-5700

I hereby certify that this correspondence is being deposited this date January 25, 2001 with the U.S. Postal Service with sufficient postage as first-class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.

 January 25, 2001
Harry K. Ahn Date
Reg. No. 40,243